

LECNA

Logan East Community
Neighbourhood Centre

The aim of the LECNA is to provide a range of services which will develop local resources, encourage co-operation, relieve poverty and help the local community to fulfil it's needs.

We are a multi-service organisation that provides a range of programs and activities for families and individuals in the community.

LECNA Services:

- Emergency Relief
- Counselling—financial and personal
- Playgroups
- Craft Group
- Cancer Support Group
- Men's Support Group
- Women's Support Group
- Social activities
- NILS (No Interest Loans Scheme)
- Tax Help
- Community Development
- Legal Information Service
- School Holiday Programs
- Community Education Programs
 - Early Intervention
 - Personal and Family Development
 - Building Financial Capacity

Appointments essential

Phone: 3808 4529

Email: lecna@lecna.org.au

Monday 9:30-11:30

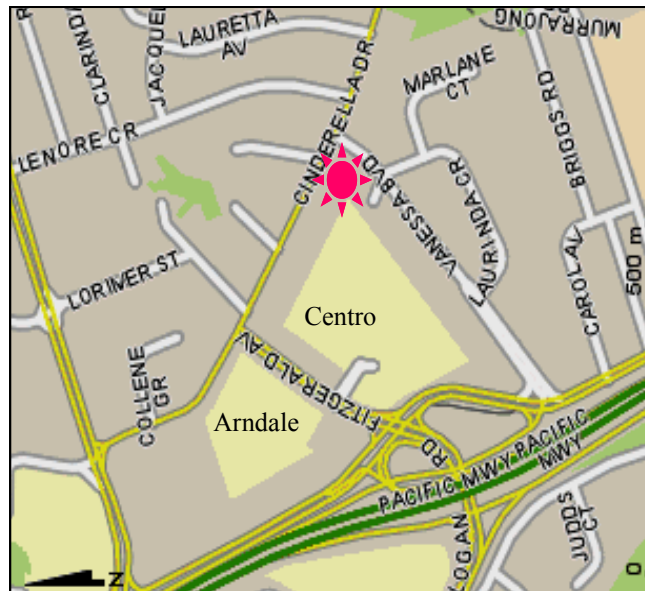
Wednesday 9:30-11:30

Friday 9:30-11:30

LOGAN EAST COMMUNITY NEIGHBOURHOOD CENTRE

Cnr Cinderella Drive & Vanessa Blvde

PO Box 1230, Springwood 4127



Australian Government

Department of Families, Housing,
Community Services and Indigenous Affairs



EMERGENCY RELIEF PROGRAM

EMERGENCY RELIEF

We offer emergency assistance to support people experiencing financial crisis. LECNA can provide financial assistance, counselling, information and referrals.

The program is staffed, maintained and supported by volunteers associated with LECNA.

ASSISTANCE TIMES

Our Emergency relief program operates three times a week; appointments are available from 9:30am to 11:30am on Monday, Wednesday and Friday.



While funding is available, our policy dictates that a client may only access **our services** twice in a six month period, or depending on circumstances, once only in that period if monies provided were substantial in the first instance.

WHAT TO BRING

Please bring your pension/healthcare card or other identification (with your current address), to confirm your eligibility.

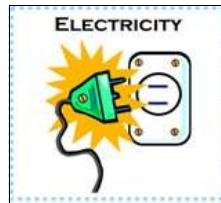


If you're having difficulties with paying a bill, you need to bring in a copy of the most recent account.

WHAT DO WE OFFER?

- Bread
- Pantry and frozen items
- Food Vouchers
- Part payment of bills (rent, electricity)
- Prescriptions
- Telstra Vouchers
- Fuel Vouchers
- Phone Cards
- Information and Referrals

You can make an appointment to discuss your financial needs, receive budgeting assistance or for information and referrals.



WE ARE UNABLE TO ASSIST WITH

- Registration
- Insurance
- Household rates
- Moving and storage expenses

All needs are individually assessed.

At times we may be unable to assist you with your needs. Please ask us to refer you to other appropriate services.



Everyday living costs such as rent, gas/electricity and telephone bills are items for which you have presumably budgeted from your regular income from your Centrelink payment or other means of income.

Gas, electricity and telephone costs can be paid progressively throughout the billing period by making small weekly or fortnightly payments at Australia Post or through Centrepay.

Motor vehicle registration can also be paid to Queensland Transport progressively at Australia Post and forms are available at this office or Australia Post for this purpose.

Small regular payments will mean that you receive a bill for only a small amount at the end of the billing period.

We can help you set up fortnightly payments through Centrepay.

-BEFORE WE BEGIN-



Prior to servicing your needs, you will be required to sign a consent form in accordance with the National Privacy Act 1988, regarding sensitive information.

Logan East Community Neighbourhood Association has a confidentiality policy which is strictly adhered to.

For further information regarding our confidentiality policy, please contact 3808 4529.